

Rules and Regulations
for
Burger India
&
Mud of Joy
Restaurant

Effective Date: 12/12/2021

Introduction

Welcome to Burger India & Mud of Joy Restaurant (hereinafter referred to as "the Restaurant"). We are committed to providing a safe, enjoyable, and respectful dining and delivery experience for all our customers. To ensure a harmonious environment and the smooth operation of our restaurant, we have established the following rules and regulations. By dining in or ordering from our restaurant, you agree to abide by these rules and regulations.

- 1. Dress Code** - All patrons are required to be dressed appropriately. Shirts, shoes, and appropriate attire are mandatory for service.
- 2. Reservation Policy** - Reservations are recommended for dine-in customers and can be made through our website, phone, or in person. Reservation timings must be adhered to. We reserve the right to cancel reservations for no-shows or delays exceeding 15 minutes without notice.
- 3. Order and Delivery** - For delivery orders, please provide accurate delivery information, including your address and contact details. All orders are subject to availability. We will do our best to ensure prompt service, but delivery times may vary depending on demand.
- 4. Conduct and Behaviour** - We expect all customers to treat our staff and fellow patrons with respect and courtesy. Any form of abusive, disruptive, or offensive behaviour will not be tolerated. Smoking is strictly prohibited inside the restaurant. Designated smoking areas, if available, must be used.
- 5. Alcohol Policy** - If we serve alcoholic beverages, they will be served in accordance with local laws and regulations. Alcohol consumption by minors is strictly prohibited. Excessive alcohol consumption that leads to disruptive behaviour may result in refusal of service or removal from the premises.

6. Food Allergies and Dietary Restrictions - Please inform our staff of any food allergies or dietary restrictions when placing your order. We will make every effort to accommodate your needs but cannot guarantee cross-contamination prevention.

7. Payment and Bill Settlement - Payment is due upon receipt of the bill. We accept cash, credit/debit cards, and other forms of payment as specified. Separate bills are available upon request.

8. Lost or Stolen Items - The restaurant is not responsible for any lost or stolen personal items. Please take care of your belongings while on the premises.

9. Right to Refuse Service - The restaurant reserves the right to refuse service to anyone displaying disruptive behaviour, intoxication, or failure to comply with these rules and regulations.

10. Feedback and Complaints - We welcome your feedback and encourage you to share any concerns or complaints with our staff or management. We will do our best to address and resolve any issues promptly.

11. Changes to Rules and Regulations - The restaurant may update these rules and regulations as needed to reflect changes in our operations or legal requirements. Any updates will be posted on our website.

Conclusion

We appreciate your cooperation in adhering to these rules and regulations. Our primary goal is to provide you with an enjoyable dining and delivery experience. If you have any questions or require clarification on any of the rules mentioned above, please do not hesitate to ask our staff or management.

Thank you for choosing Burger India & Mud of Joy Restaurant. We look forward to serving you.

Burger India x Mud of Joy

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