

Privacy Policy
for
Burger India
&
Mud of Joy
Restaurant

Effective Date: 12/12/2021

Introduction

Welcome to Burger India & Mud of Joy Restaurant (hereinafter referred to as "we," "us," or "our"). We are committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you visit our restaurant, use our website, or engage with us through other communication channels. By accessing or using our services, you consent to the practices described in this Privacy Policy.

Information We Collect

1. **Personal Information:** We may collect personal information such as your name, contact information (including email address, phone number, and address), and payment details when you make a reservation, place an order, or interact with us.

2. **Order Information:** When you place an order for dine-in or delivery, we collect information related to your order, including the items ordered, delivery address, payment information, and order history.

3. **Log Data:** We may collect log data, including your IP address, browser type, operating system, and pages you visit on our website, to enhance the quality of our services and analyse trends.

4. **Cookies:** We use cookies and similar technologies to collect information about your browsing behaviour on our website. You can manage your cookie preferences through your browser settings.

5. **Social media:** If you interact with us on social media platforms, we may collect information from your social media profiles and posts.

How We Use Your Information

We use your personal information for the following purposes:

1. **Order Processing:** To process orders for dine-in and delivery, including verifying payment details, delivering food, and providing order updates.
2. **Reservation Management:** To manage reservations for dine-in customers and notify you about reservation-related information.
3. **Customer Support:** To respond to your inquiries, address customer service issues, and provide assistance.
4. **Marketing:** To send you promotional offers, updates, and newsletters with your consent. You can opt out of marketing communications at any time.
5. **Analytics:** To analyse and improve our services, website, and user experience.
6. **Legal Compliance:** To comply with legal obligations and protect our rights, including fraud prevention and security.

Disclosure of Your Information

We may share your personal information with the following third parties:

1. **Service Providers:** We may share your information with trusted service providers who assist us in delivering our services, such as payment processors, delivery partners, and IT support.

2. **Legal Requirements:** We may disclose your information to comply with legal obligations, government requests, or to protect our rights, privacy, safety, or property.

Data Security

We take appropriate measures to protect your personal information against unauthorized access, disclosure, alteration, and destruction. However, no data transmission or storage system is completely secure, and we cannot guarantee the security of your information.

Your Rights

You have the right to access, correct, update, or delete your personal information. You can also request a copy of your personal information that we hold. To exercise these rights or for any privacy-related questions, please contact us using the information provided below.

Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and the revised policy will have an effective date.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Burger India + Mud of Joy

D-2/457 Sector-L, Near Smriti Upvan Park, Kanpur Road Yojna, Ashiyana,
Lucknow, Uttar Pradesh.

+91 7458039990

mudofjoy@gmail.com

By continuing to use our services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms and conditions.